

## 1. Services Provided

[Your Business Name] agrees to provide cleaning services as outlined in the agreed service schedule or quote. Services may include residential or commercial cleaning, deep cleaning, move-in/move-out cleaning, and other specialized cleaning as requested.

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## 2. Pricing and Payment

- The client agrees to pay the amount quoted for services.
  - Payment is due [on the day of service / within X days of invoice].
  - Accepted payment methods: [Cash, Bank Transfer, Credit Card, etc.].
  - Late payments may incur a fee of [\$X] after [X] days.
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## 3. Cancellation Policy

- At least [24/48] hours notice is required for cancellations or rescheduling.
  - Cancellations made with less than [24] hours notice may incur a cancellation fee of [\$X].
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## 4. Access to Property

- Client agrees to provide access to the property during the scheduled service time.
  - If access is not possible, the client may still be charged the full service fee.
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## 5. Satisfaction Guarantee

- If the client is not satisfied with any aspect of the service, they must notify us within [24] hours for a re-clean or resolution.
  - No refunds will be provided, only re-service if applicable.
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## 6. Damage and Liability

- [Your Business Name] is insured for any damages caused during cleaning.
  - Client must report any damage within 24 hours of the service.
  - We are not responsible for pre-existing damage or wear and tear.
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## 7. Health & Safety

- The property must be safe and free of hazards.
  - Client must inform us of any potential dangers, allergies, or pets on the premises.
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## 8. Termination of Services

- Either party may terminate the agreement with [X] days notice.
- Services may be suspended or canceled for non-payment or repeated cancellations.